



**ADDENDUM
PURCHASING OFFICE
CITY OF AUSTIN, TEXAS**

Solicitation: RFP 8100 JTH3001

Addendum No: 9

Date of Addendum: 09/03/20

This addendum is to incorporate the following changes, questions and answers to the above referenced solicitation.

I. Changes:

- I.1 4.9 Performance Bond is deleted in its entirety. A Performance Bond is not a requirement for this solicitation.

4.9 Performance Bond.

~~4.9.1 The Contractor shall provide a Performance Bond in an amount equal to 100% of the Contract amount within 14 calendar days after notification of award. The Performance Bond serves as security for the faithful performance of all of the Contractor's obligations under the Contract. The Performance Bond shall be issued by a solvent company authorized to do business in the State of Texas, and shall meet any other requirements established by law or by the City pursuant to applicable law. The Surety must obtain reinsurance for any portion of the risk that exceeds 10% of the Surety's capital and surplus. For bonds exceeding \$100,000, the Surety must also hold a certificate of authority from the U.S. Secretary of the Treasury or have obtained reinsurance from a reinsurer that is authorized as a reinsurer in Texas and holds a certificate of authority from the U.S. Secretary of the Treasury.~~

~~4.9.2 The Performance Bond shall remain in effect throughout the term of the Contract and shall be renewed for each respective extension.~~

- I.2 4.10 Recycled Products is deleted in its entirety. Recycled Products is not a requirement for this solicitation.

4.10 Recycled Products.

~~4.10.1 The City prefers that Offerors offer products that contain recycled materials. When a recycled product is offered by the Offeror, the Offeror must state in their Offer the percentage of the product that is recycled and must include a list of the recycled materials that are contained in the product.~~

~~4.10.2 The recycled content of paper products offered to the City shall be in accordance with the Federal Environmental Protection Agency's Recycled Product Procurement Guidelines. These guidelines are available at <http://www.epa.gov/cpg/>.~~

~~4.10.3 Contract award for paper products will be made for recycled products unless the cost is more than 10% above the lowest price for non-recycled paper products as required in the City's Comprehensive Recycling Resolution.~~

- I.3 11.6.6, References. The first sentence is deleted in its entirety and replaced with:

To be considered a "qualified site" the installation shall meet the following requirements at a minimum:

11.6.6 To be considered a "~~qualified IDMS~~", the installation shall meet the following requirements at a minimum:

- Enterprise System
- Fifty (50) or more Access Control Panels
- Two hundred (200) or more card readers
- Includes interface to VMS system
- Includes an interface between the proposed ACS and IDMS systems
- Includes required interfaces to third party systems to fully vet and approve applicants for security badges and visitor passes
- Includes environmental conditioning equipment for exterior equipment
- Supports five thousand (5,000) or more active badge holders
- Processes four hundred (400) or more Visitor or Gate Passes per month
- Currently be in operation and commissioned within the last five (5) years

II. **Questions and Answers:**

II.1 Question:

OFFER OPENING - Will this be a public opening?

Answer:

Yes. Response Opening will be held on 9/29/20 at 3:00 pm.

II.2 Question:

Drawing - The Design Submittal drawings are the key to the system devices, locations, communications, etc. Without the ability to download the drawings for counts, notes, etc. it would be difficult to have a document for internal bid review prior to submission, or a document to refer if given the opportunity to review our proposal with the Airport. PDF programs such as BLUEBEAM have security settings, such as password protection, disabling printing, changes etc. (see screenshot below), but would be a back up to our proposal. This in conjunction with an internal, signed SSI acknowledgment forms to keep track of access (engineers and upper management reviews) would greatly assist with our proposal development and keeping the SSI documents secure.

Answer:

Given the sensitive nature of the documents and the Airport's obligation to maintain control we will not be making the drawings downloadable at this time. TSA regulations require that we maintain control and audit abilities for access.

II.3 Question:

Can ABIA provide a list of named system that the IDMS will need to integrate with currently?

Answer:

Currently there are no direct integrations. The RFP is requesting integrations with the following systems: at a minimum:

- AAEE Transportation Security Clearinghouse.
 - TSC Connect
 - Web-Based Fingerprint Capture
 - Automated Rap Back Capability
- AAEE Interactive Employee Training- Learning Suite
- AAEE Digicast web training
- MISChoice Airport Gate Pass Vetting
- GCR ABRM

II.4 Question:

Does ABIA intend to have us provide facilities for a testing environment ACS and IDMS? Will they require the test environment to remain in place after the deployment for future use?

Answer:

The requirements for testing are described at length in the Scope of Work (Section 500) and it is up to the contractor to determine what environments are required to meet those requirements. All materials and

equipment related to testing will become the property of the Department of Aviation at the conclusion of the project.

II.5 Question:
Who is the DAC provider?

Answer:
AAAE Transportation Security Clearinghouse

II.6 Question:
Please provide drawing sheet Q0707

Answer:
Sheet will be incorporated into drawing package on 9/1/2020.
The missing sheet has been uploaded as file name: U30Q0707-Layout1
It has also been incorporated into the drawing set and a new version was uploaded as file name: ACS Design Submittal RFP 8100 JTH3001R1

II.7 Question:
Please clarify what the City means in terms of integrating with the IDMS and all necessary systems to satisfy all required security card background check requests (CHRC, STA, etc.)

Answer:
Integration with all sources and systems needed to perform/validate applicant's qualification for a badge: fingerprinting, criminal background checks, security clearance checks, required security training completion, and ongoing/recurring background checks.
Currently use MIS Choice Airport Visitor Gate Vetting , AAAE Transportation Security Clearinghouse: TSC Connect, Web-Based Fingerprint Capture, Automated Rap Back Capability; AAAE Interactive Employee Training- Learning Suite, AAAE Digicast web training

II.8 Question:
Solicitation Section, 10.1.1.10
Please clarify the outputs the City expects from the integration of the IDMS and GCR and ABRM billing and revenue management systems.

Answer:
Per section 2.19/E/4 of the Section 0500 – Scope of Work for ACS & IDMS: "The IDMS will integrate with GCR's ABRM to allow export of company badge activity for invoicing and billing"
Point of Sale information including - Type of service(s) provided by tenant for employee/potential employee and cost per each and total for day, week, month, bi-monthly, quarterly, annual. For example: X# badges issued @ cost per each to employees for YZ Airline between Jun1 - Jun30, X# fingerprint services provided @ cost per each to employees for AB Concessionaire.

II.9 Question:
Solicitation Section, 11.3.1.1
Please clarify the outputs the City expects from the integration of the IDMS and GCR and ABRM billing and revenue management systems.

Answer:
Manufacturer's certifications for installation and maintenance of the specific systems being offered. i.e. completion of specific trainings, certification of authorized installer, etc.

II.10 Question:
Solicitation Section, 11.6.1
Please clarify that the Prime contractor (Offeror) bidding on this project should provide 3 project references that demonstrates its ability to execute the City's requirements based on similar size, scope and complexity projects?

Answer:

The Contractor who is bidding on the project shall provide a minimum of three (3) qualified reference sites as per the requirements listed in paragraphs 11.6.4. through 11.6.7 inclusive.

II.11 Question:

Solicitation Section, 11.6.1

Can the Prime contractor (Offeror) provide more than 3 project references if they are relevant?

Answer:

As per paragraph 11.6.4. three project references are the minimum. The Contractor may submit more than three references so long as all submitted references meet the requirements of a "qualified site" as per paragraphs 11.6.5 and 11.6.6

II.12 Question:

Solicitation Section, 1.3 Invoices

Will the City confirm that no "profit" is allowed on Subcontractors and other authorized expenses?

Answer:

As stated in Section 1.3.D, the Contractor shall pass through all Subcontracting and other authorized expenses at actual cost without markup.

II.13 Question:

Solicitation Section, 1.4.G Payment

Does the City currently have approved funding for this project?

Answer:

Yes

II.14 Question:

Solicitation Section, Submittals

Please confirm that only some portions of the Work will be conducted after-hours and at night (7pm - 4am per the Solicitation).

Answer:

It is unknown at this time what portion of the work will be able to be completed during normal working hours as this is dependent upon airport operations. There is a portion of the work that will take place in out buildings that will likely be completed during normal business hours.

II.15 Question:

What Category of airport is Bergstrom Airport?

Answer:

Medium hub.

II.16 Question:

RFP 8100 JTH3001 – Was this RFP developed inhouse by an engineer or by a Security Consultant Firm? If a Firm, who?

Answer:

Collaboration between airport staff and An Airport Consulting Firm

II.17 Question:

4.9 Performance Bond – Does the financial documentation for the bond arrangement need to be included with the RFP Response?

Answer:

A Performance Bond is not required for this RFP. The Performance Bond language will be removed from this RFP.

- II.18 Question:
4.10 Recycled Products – Some manufacturers use recycled materials but do not state to what percent. How should the contractor supply this type of documentation?
- Answer:
Recycled Products is not a requirement for this RFP. The Recycled Products language will be removed from this RFP.
- II.19 Question:
7.2 Multiple Awards – what criteria will be used to determine if there needs to be multiple awards? Should a limited or alternate response be submitted that only covers part of the project...as an example, the main terminals or 20 of the 35 buildings?
- Answer:
It is the City's intent to award a single contract to cover the entire SOW.
- II.20 Question:
11.6.6 This refers to the qualifications for client supported (3) sites. What was the thought process in determining these qualifications as the minimum "qualified IP VDMS" and SCP sites? Who was responsible for determining these as the idea minimum qualifications?
- Answer:
Section 11.6.6 is being updated to state:
To be considered a "qualified site" the installation shall meet the following requirements at a minimum:
- Instead of:
To be considered a "qualified IP VDMS" the installation shall meet the following requirements at a minimum:
- II.21 Question:
Local Business Presence – Does the local business presence need to be stated in the proposal prior to submission? If this changes during the bidding process will the contractor be allowed to advise the City of this new information? Example; opening a new office in Austin or Travis County.
- Answer:
Yes, the Local Presence Certification needs to be submitted with your proposal if you are claiming Local Presence. No, you cannot claim Local Presence after your proposal is submitted. Please ensure you read, in detail, the Local Presence Certification document regarding the requirements for Local Presence.
- II.22 Question:
MBE/WBE in an earlier addendum was stated as not required. If this is part of the responder's submission will points be added to their submission.
- Answer:
No.
- II.23 Question:
Veteran Owned Business – there is a form for this which would imply having a veteran owned business as part of your response is encouraged. Will any points be awarded if this is included? How many?
- Answer:
Per the Solicitation Instructions: Service-Disabled Veteran Business Enterprise ("SDVBE") - Pursuant to the interim Service-Disabled Veteran Business Enterprise (SDVBE) Program, Offerors submitting proposals in response to a Request for Proposals shall receive a three point (3 percent) preference if the Offeror, at the same time the proposal is submitted, is certified by the State of Texas, Comptroller of Public Accounts as a Historically Underutilized Business and is a Service Disabled Veteran Business Enterprise. This preference does not apply to subcontractors. To receive this preference, Offerors shall complete the enclosed Section 0840 Service-Disabled Veterans Business Enterprise Preference Form, in accordance with the Additional Solicitation Instructions included therein.

- II.24 Question:
Will the ACS and IDMS need a portal for vendor employee's information to be entered?
- Answer:
See Scope of Work Section 0500 - Part 1.7 CC and Part 2.19N for portal requirements
- II.25 Question:
Will the ACS and IDM need to have a portal whereby the badges may be used to make purchases only inside the Airport Terminals?
- Answer:
No. See Scope of Work Section 0500 - Part 1.7 CC and Part 2.19N for portal requirements
- II.26 Question:
CHRC - Does the IDMS need access to NCIC or TLETS or other Crime databases?
- Answer:
No.
- II.27 Question:
Is the concern with the existing Indentiv/Hirsch systems that it cannot be upgraded any longer or other operational parameters?
If operational parameters please detail the parameters?
- Answer:
The Airport is looking for vendors to provide the best path forward with the best solutions to meet the requirements in this RFP.
- II.28 Question:
System Description - D.
Is there a federal network between any of the buildings on campus?
Do all buildings have fiber links between them?
Will the new access control run across a dedicated pair of fibers between all buildings?
If more or less card readers and control panels are required will the contractor need to issue a change order?
- Answer:
There are no federal networks between buildings.
Yes, all buildings have fiber between them. All fiber infrastructure is in place.
The need for change orders will be determined post award.
- II.29 Question:
I. LAN Equipment and components – What brands and models of equipment are currently being used in the airport?
- Answer:
The Airport is responsible for all networking and network infrastructure components. The current standard is Cisco.
- II.30 Question:
J. Who is the current approved EC for the airport?
- Answer:
There is no "approved" electrical contractor for the airport. The airport is expressly prohibited from recommending contractors.

- II.31 Question:
K. What are the current brand and hardware specifications of the servers being used in the virtual environment?
- Answer:
The Airport will provide all servers and storage based on the proposed solution specification. The current standard is Dell and VMWare.
- II.32 Question:
L. How much UPS standby time is required for the SCP?
- Answer:
The SCP internal battery backup shall be a minimum of 2 hours.
- II.33 Question:
M. What brand and model # of Fire Alarm is in use? Who is the contractor responsible for maintaining this equipment?
- Answer:
Simplex
- II.34 Question:
N. Will spares need to be included in the initial response? Please define the airport's desired spares cache. Will this cache be stored onsite or offsite?
- Answer:
The airport is looking to the integrator/manufacture/vendor to recommend the number and type of spares needed to ensure quick resolution in the case of hardware failure. Spares will be stored on site.
- II.35 Question:
R. What size conduit is required for use within the airport's ACS wiring? Does the conduit need to be painted? Will the airport supply the paint? Can PVC pipe be used rather than metal conduit? If metal is to be used is rigid or EMT preferred?
- Answer:
It is anticipated that the ACS wiring for new areas like PIDs areas are defined in design set. All existing infrastructure should be reused. No PVC should be used. EMT indoor conduit, Rigid outdoor is required. In event something needs to match color the Airport will not supply paint but will supply paint chips.
- II.36 Question:
S. How many Joules of surge protection is required by the airport?
- Answer:
Surge Protection: Surge protection shall be provided in accordance with manufacturer's requirements and in coordination with the electrical design. Protect components from voltage surges originating external to equipment housing and entering through power, communication, signal, control, or sensing leads
- II.37 Question:
The identity management system desired manufacturer has not been called out. Is there an IDMS manufacturer the airport has a preference to have as a replacement that is COTS?
- Answer:
Please see Section 2.19 of the Section 0500 – Scope of Work for ACS & IDMS
- II.38 Question:
SLA 1.15 – Will the awarded contractor be required to service and maintain the existing system while installing the new systems?
Who is responsible for maintaining the existing system if not the awarded contractor? What is the name of the company?

Answer:

No. The existing system will remain under maintenance of the current maintenance contract with Convergent Technologies.

II.39 Question:

Has the owner approved any equivalent systems? If so, who are the manufacturers?

Answer:

All proposed systems that meet the stated specifications will be evaluated. No systems have been pre-evaluated or preapproved

II.40 Question:

Visitor Management –

Does the airport have an existing Visitor Management System?

If not, do they have a preferred manufacturer for such a system they are considering?

Answer:

No.

No.

II.41 Question:

What are the hardware specifications for the Owner Provided PCs?

Answer:

Please refer to Section 2.8 of the Section 0500 – Scope of Work for ACS & IDMS B. Contractor shall work with Owner IS staff to ensure compatibility and performance requirements and specifications for PCs

City standard is Dell. Owner will provide PCs to meet proposed specification.

II.42 Question:

How many concurrent users will be using the 35 Client Software Licenses? How many total users of the Client Software are there?

Answer:

Please provide the 35 licenses as required per the RFP.

II.43 Question:

HID RPK40 is the called-out card reader. Will all card readers need to have a keypad?

Answer:

Yes.

II.44 Question:

FIPS-201 must be supported by the card reader. Is the airport requiring the ACS to be FIPS-201 compliant? Does the airport have a federal network running between all buildings?

Answer:

The system shall be FIPS-201 capable but the Airport is not requiring the system to be FIPS-201 compliant at this time.

II.45 Question:

PIDS Network – Will the airport be responsible for the network to the PIDS Pole Enclosure? Will the network to the pole enclosure be fiber or category cable? If category cable will the conduit run be 300ft or less to each pole enclosure from the nearest airport switch? If more than 300ft will POE extenders be allowed for use if category cable is used?

Answer:

ABIA has fiber in place to the communications enclosure at each PIDS location. Contractor shall provide communications between the communications enclosure and poles. Fiber vs category cabling will be distance dependent. Dependent on location. POE extenders will be determined on a case by case basis.

II.46 Question:

Past the 1st year; Does the SLA include additional hardware replacement coverage? or is it expected to be on a T&M basis as needed when failures occur. Just looking for the definition of hardware coverage during the SLA period

Answer:

Yes. Hardware will be handled on a T&M with a specific allowance built into the contract based on hourly cost and materials cost.

II.47 Question:

Can you share a copy of the current service and maintenance agreement?

Answer:

No.

III. ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

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09/03/20
Date